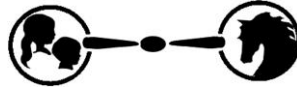


Bit of Hope Ranch Group Session FAQ



Bit of Hope Ranch is a non-profit facility whose mission is to Reach, Rescue & Restore broken children, families and horses. We provide a safe place of love, hope and healing to bridge each person and horse, equipping each with the inner strength to pursue their life purpose

How long are the group sessions? Most sessions run 2 hours.

Who works with the child? The child works with trained volunteers for the activity portion of the session and a equine trained staff member for the horse activity portion of the session.

What attire is required for the sessions? Long pants and closed-toe shoes are necessary (*sandals and flip flops are not allowed*). Dressing in layers also keeps students warmer in the colder weather. Jewelry is also not recommended.

How do I cancel an appointment? Please call the Ranch office, **704 862-0095**, to give at least **24 hour** notice.

Do you cancel sessions because of weather? Because of our two covered arenas, we are still able to hold sessions during wet weather.

Are your records confidential? Yes! Our client's records are strictly confidential and will not be shared unless given a guardian's written consent.

Ranch Rules:

- 1. Please be on time for your appointment. If you need to cancel your appointment, please give at least 24 hours notice.**
- 2. Appropriate clothing must be worn by the participant to prevent possible injury.**
- 3. All participants must wear a helmet (we provide) when riding.**
- 4. No vulgar language is permitted.**
- 5. No smoking, drugs or alcohol is permitted on the premises.**
- 6. No one under 18 years old is allowed by the pond unless accompanied by a adult.**
- 7. No one is allowed access into a stall or pasture unless authorized by the Bit of Hope staff.**
- 8. No feeding the animals unless authorized by the Bit of Hope staff.**
- 9. No pets please.**
- 10. No Running or loud play, as that can scare the horses.**
- 11. Please enter and exit the parking area and driveway slowly**
- 12. Bit of Hope Ranch reserves the right to remove a participant from a disrespectful, dangerous or nonproductive situation. Participants who present continual behavioral problems may be placed on probation or dismissed from the program.**

I have read, understand and will comply with the above rules. I understand the rules above are for my safety, the animal's safety and for the respect of other participants.

(Participant's signature)

(Date)

(Participant's guardian)

(Date)